



**ACCREDITATION
AGRÉMENT
CANADA**
Better Quality. Better Health.
Meilleure qualité. Meilleure santé.

The Lakeland Centre for FASD is going through the Accreditation process.

The Lakeland Centre for FASD is committed to quality of care and service. Participation in the accreditation process is a key action by which we measure our clinical and operational performance against established health care provider standards. It enables us to identify opportunities to improve patient care and service in a way that is transparent and holds us accountable to our communities.

Accreditation Canada's accreditation program, developed over 55 years, has a high degree of recognition in the international health care community. By having external surveyors assess our services against national standards, we are better able to focus our quality improvement efforts.

Everyone at the Lakeland Centre for FASD is involved in the accreditation process, from Management, Board of Directors, staff, clients and families to our volunteers. That is because we are committed to quality and patient safety.

Accreditation Primer is the first step in this process, a two-year process meeting the nine Primer standards:

- 1) Leadership
- 2) Client Safety
- 3) Integrated Quality Improvement
- 4) Safe and Healthy Worklife
- 5) Information Management
- 6) Physical Environment and Equipment
- 7) Infection Prevention and Control
- 8) Medication Management
- 9) Safe and Appropriate Service Delivery

The Accreditation Canada approach has evolved into an ongoing, interactive, 2 year Primer Accreditation cycle that aligns well with our philosophy of continuous quality improvement. Once we achieve this status and achieved accreditation we will then continue with the 2 year Qmentum Accreditation cycle. When we have completed both cycles the Lakeland Centre for FASD will review these standards every four years to continue our commitment to our clients and families that we serve.

If you have any questions about the Lakeland Centre for FASD and our accreditation process, please contact Michele Huszar, Accreditation Coordinator at 780-594-9905.